

From: noreply@civicplus.com
To: [City Clerk Department](#)
Subject: Online Form Submittal: Citizen Board/Committee Application
Date: Thursday, August 21, 2025 3:33:46 PM

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Citizen Board/Committee Application

Contact Information

Applications remain on file for **6 months only**.

Choose from the following	Ordinance Review Committee
Name	Dorothy Bier
Email Address	dbier123@gmail.com
Organization	<i>Field not completed.</i>
Address	2300 Clearwater Drive
City	DELTONA
State	FL
Zip Code	32738
Phone Number	3869561890
Fax Number	<i>Field not completed.</i>

About Yourself

Number of Years as a Deltona Resident	25+ Years
What Commission district do you reside in?	District 5
Are you a registered voter in Volusia	Yes

County?

Who is your employer?
(Please include
number of years,
address, phone
number and title /
position)

Retired from Allstate Insurance-Northbrook,
Illinois(Headquarters). 34.8 years

Please summarize your
work experience.

Began in 1987 as Auto Salvage clerk, other positions held were:
Auto Dispatcher handling the entire state of Florida, Auto Body
Preferred Shop Processor, Represented Bodily Injury Processor,
moved to Wyoming as Claims Instructor onboarding new
employees and training insurance claim processes, promoted to
Team Leader with a span of control of up to 25 employees,
returned to Deltona and transferred to Maitland office as Policy
File Verification Coverage Adjuster and then during the pandemic
an Auto Liability Claim adjuster, and additionally worked on a
special project to help develop AI Claim processing tool. Was
licensed in 12 states for general claim processing. Worked briefly
as a Substitute Teacher for Volusia County Public Schools for
both Elementary and High School occasionally on my Friday
days off from my full time insurance career.

List any volunteer
service organizations,
clubs, or professional
societies you are a
member of and give
the positions or titles
you have held.

Currently volunteering at West Volusia Dream Center in Orange
City. I work approximated one to two times a week sorting
donations, stocking supplies, participating in Perishable and and
non perishable food giveaways.
Prior- Deltona High School Thespian Volunteer-fund raiser,
chaperone, assisted troupe with collecting money for the plays
and shows.

Describe any additional
knowledge, skill,
education, or
experience you have,
which would assist you
in the duties of this
Board/Committee.

I hold a Bachelor of Science in Business Management, a Master
of Education in Adult Education and Training. My work
experience was customer focused with attention to detail. I have
reviewed hundreds of claims over the years for quality and
compliance both written and verbal. Additionally, I hold a
professional Senior Claim Law Associate designation.

Explain why you want
to serve on this
Board/Committee, and
include any potential
contribution you
selection would bring.

On a personal level I am a good listener, fair, objective, and non
biased and consider myself to be a fair negotiator when needed.
I originally moved to Deltona in 1998, built a home with my late
husband in 2002, moved to Wyoming late 2007 for work, and
returned in 2013. Both of my sons went to school here. My mom
still lives here. I have seen where the city began and where is
has evolved to. I am not entering into this relationship for political
gain. I believe my previous and current skills, values, and
integrity would be a good fit for the committee.

Potential Conflict of Interest

I do not foresee any potential for any conflict of interest.

Have you ever been convicted for violation of any federal, state, county, or municipal law, regulation, or ordinance? If so, give details. Do not include traffic violations or fines of \$100 or less that were imposed, unless it also included a jail sentence.

no
I have had previous background checks due to my insurance licenses, volunteering in the schools, and when I worked briefly as a substitute teacher for Volusia County Public Schools.

List names, addresses, and telephone numbers of at least three persons who are in a position to comment on your qualifications and of whom inquiry may be made by the City of Deltona.

Dyan Smith- (321) 759-2842- Viera, FL
Matthew Shaw-(407)-252-9624- Deltona, FL
Cary Lai-(386) 848-8525- Deltona, FL

Additional Information or Comments

I can supply additional references if needed.

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